

VIPdesk Connect Recruiting Home-Based Customer Service Professionals

VIPdesk Connect Brand Ambassadors will support premium online fashion retailer, Bluefly

Alexandria, VA ([PRWEB](#)) June 17, 2014 -- VIPdesk Connect, a leading provider of home-based customer service jobs, announced today that the company is hiring experienced customer service representatives (CSRs) to work from home, supporting premier online fashion retailer Bluefly. VIPdesk Connect CSRs, referred to as "Brand Ambassadors," respond to incoming phone calls, e-mails, and/or online chat requests from customers of this fashion-forward retail brand.

Bluefly's Brand Ambassadors are responsible for staying on top of the latest fashion trends and will not only provide fashion-forward customer service, but also serve as a personal shopper. The Brand Ambassador will provide advice to customers on navigating within Bluefly's site to find apparel or accessories, sizing and fit of particular designers, purchasing complementary items, product availability, sales or promotions, return policy information, as well as general fashion and/or customer service questions. The Brand Ambassadors will use a variety of resources and information to assist customers in a prompt, professional, and concise manner.

All candidates must reside in the states of Colorado, Kentucky, New York, Ohio, or Pennsylvania.

Brand Ambassadors earn an average of \$10-\$11.50/hr with access to an excellent benefits package that includes medical, dental, vision, life insurance, short-term and long-term disability, Paid Time Off, and more. Part time and full time positions are available and all applicants must be able to work on weekends and/or holidays.

In addition to providing excellent customer service, all candidates are required to have a high-school diploma or equivalent, at least 2 years of related customer service experience, and some consumer-specific sales experience. Brand Ambassadors must also possess excellent written and verbal communication skills, and strong computer and Internet skills. Knowledge of the fashion industry and latest trends are also required.

Brand Ambassadors work from their own home office, which must be conducive to taking customer calls, quiet and free from distraction. All candidates must have a computer with a reliable, high-speed internet connection that meets company requirements. Candidates must also be able to successfully pass a credit, criminal and employment reference security check.

"This is a great opportunity for someone passionate about sales, stellar customer service, and supporting a fashion-forward brand, while working from the comfort of their own home office," said Sally Hurley, VIPdesk Connect's CEO.

Interviews are currently being conducted for qualified candidates. Training is scheduled from July 7th through July 23rd. Professionals interested in this opportunity can find more information and apply online at <http://vipdeskconnect.com/job-description-bluefly>.

About VIPdesk Connect

VIPdesk Connect, a U.S. based provider of outsourced home-based customer care services, utilizes a home-based team of Brand Ambassadors (BAs) located across 23 States. VIPdesk Connect hires awesome people to provide clients with the best customer service on the planet. Located throughout the U.S., BAs serve as a seamless extension of leading brands delivering memorable customer experiences that generate customer



loyalty and drive business growth. VIPdesk Connect's services include: outsourced customer service (phone, email, chat and social media), back office support and home-based contact center model consulting. To find out more about VIPdesk Connect, visit www.vipdeskconnect.com.



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