

VIPdesk Connect Hiring Customer Service Superstars

VIPdesk Connect CSRs will support Skullcandy, a leading audio lifestyle products company, and premiere online fashion retailer Bluefly

Alexandria, VA ([PRWEB](#)) September 25, 2014 -- VIPdesk Connect is hiring experienced customer service representatives (CSRs) to work from home, supporting two of our most dynamic, fun, and rapidly expanding retail clients: Skullcandy, a leading audio lifestyle products company, and premiere online fashion retailer Bluefly. VIPdesk Connect CSRs, referred to as “Brand Ambassadors,” respond to incoming phone calls, e-mails, and/or online chat requests from customers of these leading retail brands in the fashion and consumer electronics industries.

Brand Ambassadors must enjoy assisting customers, and feel genuinely passionate about the brand they represent. This passion translates into an authentic and memorable customer experience. While all VIPdesk Connect Brand Ambassadors provide awesome customer service with each and every interaction, specific job requirements are unique depending on the client being represented:

Skullcandy: Customer service agents that represent Skullcandy must be passionate and knowledgeable about music, action sports, gadgets and gaming. They should be knowledgeable about smartphones, audio connectors, and MP3 players, and must enjoy interacting with people of all ages—from teenagers to their parents to professional action sports stars. Successful Brand Ambassadors must not only take pride in providing awesome service, but be able to easily adjust their phone demeanor and language style depending on the current customer.

Bluefly: Bluefly's customer service agents are on top of the latest fashion trends, capable of easily identifying a designer's new line on sight. They not only provide fashion-forward customer service, but also serve as a personal shopper, giving advice on apparel or accessories and complementary items, designer-specific sizing and fit, sales and promotions, and more. Bluefly Brand Ambassadors must live in Texas, New York or Ohio.

Brand Ambassadors earn an average of \$10-\$12/hr. Full time, seasonal positions are available and all applicants must be able to work on weekends or holidays.

In addition to providing awesome service, all candidates must have a high-school diploma or equivalent, at least 2 years of related customer service experience, and some consumer-specific sales experience. Brand Ambassadors must also possess excellent written and verbal communication skills, and strong computer and Internet skills.

Brand Ambassadors work from their own home office, which must be conducive to taking customer calls, quiet and free from distraction. All candidates must provide a computer and internet service that meets company requirements, and must be able to successfully pass a criminal and employment reference security check.

Applications are currently being accepted and interviews are being scheduled. Interested applicants should apply via our website at <http://vipdeskconnect.com/current-openings>.

About VIPdesk Connect

VIPdesk Connect, a U.S. based provider of outsourced customer care services, utilizes a virtual team of Brand



Ambassadors (BAs) located across 23 States. VIPdesk Connect hires awesome people to provide clients with the best customer service on the planet. Located throughout the U.S., BAs serve as a seamless extension of leading brands delivering memorable customer experiences that generate customer loyalty and drive business growth. VIPdesk Connect's services include: outsourced customer service (phone, email, chat and social media), back office support and home-based contact center model consulting. To find out more about VIPdesk Connect, visit <http://www.vipdeskconnect.com>.



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